

Report of	Meeting	Date
Chief Executive	Overview and Scrutiny Performance Panel	12 th March 2015

PERFORMANCE FOCUS: THE CHORLEY PUBLIC SERVICE REFORM BOARD

PURPOSE OF REPORT

- To provide contextual information and propose initial questions to initiate discussions regarding the performance of the Public Service Reform Board.

RECOMMENDATION(S)

- That the context and questions be discussed at the Overview and Scrutiny performance panel, with a view to understanding performance.

Confidential report Please bold as appropriate	Yes	No
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Key decision Please bold as appropriate	Yes	No
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CORPORATE PRIORITIES

- This report relates to the following Strategic Objectives:

Involving residents in improving their local area and equality of access for all		A strong local economy	
Clean, safe and healthy communities	✓	An ambitious council that does more to meet the needs of residents and the local area	✓

BACKGROUND

- In its terms of reference, the overview and scrutiny performance panel agreed that at each meeting, as well as considering performance reports, one area of service delivery would be identified for a focus at the meeting. For the March meeting the Chorley Public Service Reform Board has been selected for further scrutiny.
- This report provides contextual information relating to the delivery of the Chorley Public Service Reform Board including its roles and responsibilities and also suggests some questions for initial discussion.

CONTEXT

6. In April 2014 the Chorley Partnership changed to become the Chorley Public Service Reform Board. This was to focus the partnership on a collaborative approach to transforming public services. Whilst an ambitious scheme of work, this enabled the Board to move from a traditional 'local strategic partnership' approach and structure, to one that had a real focus and objective on improving services.
7. The role of the Board, therefore, is to bring together leaders from across public services and to consider how they can make changes within their organisation and across whole of public services to improve the quality and access to public services.
8. The Board is chaired by Councillor Alistair Bradley, and members of the Board include, Chorley Council; Lancashire County Council; Lancashire Fire and Rescue; Lancashire Constabulary; Lancashire Teaching Hospital; Chorley and South Ribble CCG; Lancashire Care NHS Trust; VCFS Network (CAB); Live Well Champion (St Laurences Church /VCFS Network); Age UK Lancashire (Age Well Champion); Department for Work and Pensions; Runshaw College and a Business Representative (Porter Lancastrian).
9. The Board operate to a terms of reference, which indicates that the key objective of the Chorley Public Service Reform Board is to;

“Work together to ensure high quality public services with the best outcomes and value for residents and provide better coordinated and integrated services which are intelligence led.”

10. The terms of reference note that this objective will be delivered through an annual workplan, which was established for 2014/15, and an update on progress is presented below.
11. The Board also has a remit to link into and where necessary influence or lobby other partnership boards on a similar or larger footprint.
12. The Board has no statutory responsibilities, nor does it have access to budgets and funding bar those that partners bring to the table. This differentiates the Board significantly from previous partnerships where they had both statutory requirements that they had to fulfil (Local Area Agreements), and access to various funding streams (such as Performance Reward Grant).
13. However, the Board has worked to secure funding from partners own budgets and other funding streams to enable them to have a programme office and access to external funding opportunities to pump prime transformation work. The Board has been successful in securing contributions from five main partners (Chorley Council, Lancashire County Council, Chorley and South Ribble CCG, Lancashire Care Foundation Trust and Lancashire Teaching Hospitals Trust) of £15k each to establish a programme office. This includes a jointly funded officer, who is based at Chorley Council, as well as some budget for facilitation or specialist support. The programme office is currently funded from 1st October 2014 until 1st October 2015 and is tasked with delivering the workplan.

CHORLEY PUBLIC SERVICE REFORM BOARD WORKPLAN 2014/15

14. The Public Service Reform Board established their workplan 2014/15 as a series of three enabling workstreams. The basis for this was that if the Board could deliver some

agreements and improvements in these areas, it would lay the foundations for future integration and joint working. These have been the priorities for 2014/15;

Intelligence Led Services and Sharing Intelligence Workstream

Aim	To overcome the barriers to data sharing and better use the intelligence each organisation holds about vulnerable people to target support where it is most needed
Update	Nearly complete as outlined in the work programme, including baselining of data held by partners, established a working group to looking at barriers to sharing, and developed an Information Data Sharing Agreement. Plans are in place to start sharing data and using intelligence across partners to support vulnerable and high end users of service from March onwards.
Rated	Green

Integrating Assets Workstream

Aim	To develop a coordinated list of assets across partners in Chorley to recommend integrating assets by co-location of services, transfer or reduction in assets to make savings of 10% across the borough
Update	Completed as outlined in the work programme, including baselining of data held by partners, reviewed capacity, and potential for co-location resulting in combined asset list. The working group made number of recommendations which have been progressed which works towards the integration of assets by the co-location of services, transfer or reduction in assets.
Rated	Green

Joint Commissioning Workstream (Amber)

Aim	To develop a locality based commissioning hub which will enable partners to jointly commission services needed within Chorley, thus ensuring non-duplication of services and economies of scale
Update	Recently underway, and started to profile current commissions, and identify members to look at options on future commissioning. Working group to begin in March, with lead identified.
Rated	Amber – minor delays due to resource issues from partners, and links into other strategic programmes. Baselining is now on track to be completed by end of this Quarter which will result in recommendations from the working group.

15. A fourth workstream was to look at the development of a Chorley Wellbeing and Resilience System, which would bring together services that could promote and support wellbeing. As part of this work, the Board has successfully bid for a £1.23m Transformation Challenge Award along with Lancashire County Council and Rossendale Council. This is due to begin in April 2015 and a Programme Board for this work is now in place which will report into the Chorley Public Service Reform Board.
16. Performance against the priorities (workstreams) is monitored by quarterly highlight reports which are prepared for each of the work streams. These contain information on progress made, as well as any issues or risks. These are presented back to the Board at their meetings for information and any corrective action.

17. A new development is that of a performance dashboard, which the Board will start to use from April, which will give additional information that the Board can use to monitor a range of key indicators for Chorley. This will be presented alongside the project highlight reports as detailed above. It is envisaged that now that some of the workstreams are starting to produce tangible outputs, that these can also be monitored through this process to ensure that they are producing measureable outcomes.

FORWARD LOOK

18. A planning meeting for the Chorley Public Service Reform Board has taken place in February 2015, to review progress so far and develop a draft workplan for 2015/16 which will be put forward to the April Board for agreement.

QUESTIONS

19. To support those involved at the meeting to prepare, and to aid discussion, some initial questions are set out below:

Delivery

20. The report indicates that much of the work stream activity is progressing as planned or complete. What are some of the key deliverables/outputs to date in relation to each of the workstreams (and how do they link to the overall vision for service reform?)
21. The report indicates that a performance dashboard has now been developed. What types of measures are being used and why have these been selected?

Partnership working

22. With regard to partnership collaboration, how successful/consistent has this been in terms of cooperation and commitment? What activity has been undertaken to facilitate collaborative working?
23. How are partnership resources managed and what tools are in place to support this?
24. *What have been some of the main challenges for the board so far and how have these been overcome?*

Next steps

25. The report identifies the potentially expanding scope of work – how will this be managed and what are the key strategic objectives for the board going forward for 2015/16?

IMPLICATIONS OF REPORT

26. This report has implications in the following areas and the relevant Directors' comments are included:

Finance		Customer Services	
Human Resources		Equality and Diversity	
Legal		Integrated Impact Assessment required?	
No significant implications in this area	✓	Policy and Communications	

GARY HALL
CHIEF EXECUTIVE

There are no background papers to this report.

Report Author	Ext	Date	Doc ID
Hayley Hughes	5035	23/02/2015	Reporting Activity